

2008 Teleconference Series
**Sponsored by Association of Public Health Laboratories and
Clinical and Laboratory Standards Institute**

Using Proficiency Testing to Improve Laboratory Practices

TELECONFERENCE

Thursday, June 12, 2008 1:00–2:00 PM

**Location: William A. Hinton State Laboratory Institute –
Auditorium**
305 South Street, Jamaica Plain, MA

Description:

Proficiency testing (PT) is a valuable tool for quality improvement. Using CLSI GP27- *Using Proficiency Testing to Improve the Clinical Laboratory*, participants will learn to select a PT program, monitor qualitative and quantitative performance, evaluate method performance, perform root cause investigation, and use proficiency testing as an educational tool.

Objectives:

At the conclusion of this program, the participants will be able to:

- Describe the use of PT as a quality improvement tool and identify a systematic approach to monitoring results.
- List benefits and limitations of PT.
- Identify methods for investigating and responding to unacceptable results.

Faculty:

Jennifer Schiffgens, MBA, MT(ASCP), Director, Laboratory and Pathology, California Pacific Medical Center

Who Should Attend:

Pathologists, managers, supervisors, and technologists learn how to optimize use of these documents in their laboratory.

Continuing Education Credit:

The Association of Public Health Laboratories (APHL) is approved as a provider of continuing education programs in the clinical laboratory sciences by the ASCLS P.A.C.E.® Program. Participants will be awarded 1 contact hour for each program they successfully complete. P.A.C.E.® is accepted by all licensure states except Florida. Florida continuing education credit will be offered based on 1 hour of instruction.

Special Needs and Information:

In compliance with the Americans with Disabilities Act, individuals needing special accommodations should notify the NLTN at least two weeks prior to the course. For more information call 800-536-NLTN or 240.485.2727.

The Association of Public Health Laboratories (APHL) sponsors educational programs on critical issues in laboratory science. For more information, visit www.aphl.org/courses. Address: 8515 Georgia Avenue, Suite 700, Silver Spring, MD 20910, (P) 240-485-2745, (F) 240-485-2700